



Chief Operating Officer

PROVIDENCE HEALTH CARE

Vancouver, BC

Providence Health Care (PHC) is seeking a compassionate and innovative health care leader to join their team. Reporting directly to the President & CEO, and as a key member of the Senior Leadership Team (SLT), the Chief Operating Officer (COO) is jointly accountable for the attainment of overall PHC strategic goals and operational plans of the organization as approved by the Board and CEO within the context of PHC's vision, mission and values. The COO will also play a pivotal role in bringing forward new models of care related to the new St. Paul's hospital and integrated health campus which in itself will transform the future of health care for British Columbians.

This role is responsible and accountable for the strategic leadership and direction, planning and operational delivery of PHC's acute, rehabilitation, community and provincial programs. They are accountable for the quality of care and the patient and staff experience across these programs, through executive oversight of a highly qualified team of Executive Directors, Provincial Directors as well as relevant Physician Program Directors. This role works closely with and in conjunction with the Chief People, Nursing & Health Professions Officer, and the Vice President, Medical Affairs. The COO leads health care redesign initiatives to create new models of care that are patient-focused and deliver value-based healthcare. These initiatives will achieve operational efficiencies, improve the patient journey, and result in improved health care outcomes by ensuring patients are being optimally cared for at the right time, in the right setting and at the right cost.

The COO is additionally responsible for facilities management, supply logistics, food services and environmental services. They are responsible and accountable for providing leadership on behalf of PHC SLT at the Vancouver Coastal Senior Executive Committees and works in collaboration with all of the Vancouver Coastal and provincial COOs.

The ideal candidate will have Masters in Health Care Administration, Business Administration or other related field (or equivalent), plus in depth experience in operations leadership and strategic planning from a large, multi-site unionized health care organization. Demonstrated expertise in the disciplines of quality improvement and patient safety with knowledge of the principles of data analysis, knowledge translation and system-wide implementation of change will be critical for success.

If this is the next step in your professional career, please visit our website and submit your application to **Shelina Esmail** and **Maggie Ow** at pfm@pfmsearch.com.

Providence Health Care is a faith-based health care organization, providing services in partnership with Vancouver Coastal Health and the Provincial Health Services Authority. As an academic and research focused organization, Providence is a leader in health care and provides patient and family centred care to patients throughout British Columbia. Driven by compassion and social justice, Providence is at the forefront of exceptional care and innovation.

Within the context of a patient, client and family centred model of care and, in accordance with the Mission, Vision and Values, and strategic directions of Providence Health Care, promotes a safe, respectful, and caring working environment for patients, residents, families, visitors and staff.



How you want to be treated.



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